



# SOUTHLAKE POLICE

CFS - Command Log

Printed on July 6, 2023

**CFS #** CFS23115295  
**Call Taker** Vincent Catanzaro  
**Location** 1354 ESTELLA WAY, SOUTHLAKE, TX 76092  
**Location Details**  
**Primary Incident Code** 102 : Investigation - PD  
**Mod**  
**Priority** 3  
**Use Caution** No  
**Primary Disposition** No Report/Action - Notes  
**Beat** S4  
**Call Time** 06/24/23 09:22:19  
**Completed Time** 06/24/23 10:37:14

### Reporters

**JOHN (Initial Reporter)**

**Sex**  
**DOB**  
**Address**  
**Report Time** 06/24/23 09:22:19  
**How Reported** 911  
**From Phone**  
**Contact Phone** (817) 410-2010  
**Comments**

### Other Names

### Vehicles

### Responders

224 (Primary)	Cornett, Dustin	SP (Primary)
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### Response Times

**Assigned** 06/24/23 09:23:05 \*  
**Enroute** 06/24/23 09:23:05  
**Arrived** 06/24/23 10:12:21  
**Leaving**  
**Arrived At**  
**Completed** 06/24/23 10:37:14

### IR / External Agency Numbers

**Command Log** Filter: All Commands | Details: Hidden | Units: All Units | Revised Entries: Shown

06/24/23 09:22:19 | Catanzaro, Vincent | New CFS - CALLER ADV THEY ARE TRYING TO DROP OFF A LAWN MOWER  
 06/24/23 09:23:04 | Catanzaro, Vincent | CALLER SAID THEY ARE DROPPING OFF A LAWN MOWER EVEN

THOUGH HE GOT A REFUND BACK

06/24/23 09:23:05 | Eckley, Michelle | 224 | Enroute

06/24/23 09:23:16 | Catanzaro, Vincent | COMP DOES NOT WANT THE PROPERTY

06/24/23 09:24:06 | Catanzaro, Vincent | CALLER CALLED 911 // THEN HUNG UP // ON CALL BACK COMP STATED THE CALL ABOVE

06/24/23 09:24:18 | Catanzaro, Vincent | ENTRY REVISED - COMP DOES NOT WORK THE PROPERTY

06/24/23 09:24:24 | Catanzaro, Vincent | ENTRY REVISED - COMP DOES NOT WANT THE PROPERTY

06/24/23 09:30:53 | Eckley, Michelle | 224 | Traffic Stop (Involvement Type: 7)

06/24/23 10:12:16 | Eckley, Michelle | 224 | Available

06/24/23 10:12:21 | Eckley, Michelle | 224 | On Scene

06/24/23 10:32:34 | Eckley, Michelle | 224 | Clear Alarms

06/24/23 10:37:07 | Cornett, Dustin | Spoke with complainant, John Rafa W/M who stated he purchased a riding lawn mower from Kubota that arrived earlier. Rafa stated he attempted to use the lawn mower to mow his lawn, but in the process of doing so, he discovered the lawn mower was defective. Rafa stated he contacted the company and asked them to refund him and pick up the lawn mower, they picked it up and gave him a check for the refund. The delivery driver, identified as Frank Fierro W/M discovered damage to the lawn mower after picking it up and after Rafa left his home to go deposit the check for the refund. Rafa stated when he returned home, Fierro was attempting to unload the lawn mower back onto Rafa's property, as Kubota's company policy states they do not take back damaged or used items. Rafa then ran Fierro off his property and called for police services, as he felt Fierro was trespassing and trying to give him items he no longer owned and was worried they would charge him again. I explained to Rafa, Fierro, and Fierro's boss Kyle that this is a civil matter and that they would need to handle it in court. Fierro was instructed to leave the property and not return, as he could be criminally trespassed. No offense.

06/24/23 10:37:14 | Cornett, Dustin | 224 | Available

CLQ

**Requested At**

**Sent To**

**Status**

**Received At**

**Location**

**Accuracy**